

Sub: Posting of Public Relations Inspector (PRI) at Tatanagar Station and Duties & responsibility.

On 27.05.2026, GM/SERly has instructed to post a Public Relations Inspector (PRI) at Tatanagar station to monitor passenger train movements and brief about the daily arrivals and departures of trains. Extract from TOI, 28-May-2026 (Ranchi Edition) is placed below:

Passenger trains will no longer be halted for long hours to allow freight trains: SER GM

B Sridhar | TNN

Jamshedpur: General manager (GM), South Eastern Railway (SER), Anil Kumar Jain, on Wednesday, said passenger trains will no longer be halted for extended hours to allow freight trains to pass.

He said this during a meeting with the Rail Yatri Sangharsh Samiti (RYSS), led by convenor and Jamshedpur (West) MLA Saryu Roy, at the Tatanagar railway station.

"Commuters are forced to sit in trains for three to four hours to travel a distance of 40 kilometres," Roy said.

A public relations inspector (PRI) will be permanently stationed at Tatanagar to monitor passenger train movements and brief about the daily arrivals and departures.



MLA Saryu Roy with GM Anil Kumar Jain at Tatanagar railway station

The PRI will inspect and investigate train statuses along the Kharagpur-Tatanagar and Chakradharpur-Tatanagar sections to ensure that passenger traffic is not

disrupted by freight trains. Furthermore, the GM assured that he will monitor operations regularly to ensure that MEMU trains to and from Tatanagar run on time. Earlier, the GM said that SER administration has developed a comprehensive set

of short-term and long-term plans to modernise rail infrastructure in Tatanagar and its adjoining areas.

To alleviate pressure on the station infrastructure, the railway administration is drafting a proposal for a satellite terminal near Tatanagar.

The new terminal aims to decongest the main Tatanagar station and significantly improve overall operational efficiency.

The administration also plans to remove nine of the roughly 32 diamond crossings inside the Tatanagar yard by Oct, a move that will eliminate the current 10 kilometres per hour speed restriction across the yard.

Accordingly, it has been decided to post one PRI at Tatanagar on a permanent basis. The duties and responsibilities of the PRI will include the following:

1. To monitor the movement of passenger trains and provide regular briefings regarding daily arrivals and departures of trains at Tatanagar station.
2. To inspect and monitor train operations in the Kharagpur-Tatanagar, Chakradharpur-Tatanagar, and Chandil-Tatanagar sections to ensure that passenger train movements are not adversely affected due to freight train operations.
3. To regularly monitor the operation of MEMU trains, to and from Tatanagar, so as to ensure punctual running.
4. To brief passengers and passengers' associations regarding any disruption to train services and traffic movement.
5. To liaison with the local media for ensuring wide publicity of Railway activities, operation of special trains, and dissemination of passenger-related information.
6. To create awareness among passengers regarding safety & other norms and to encourage maintenance of cleanliness in station premises.
7. He shall also obtain feedback and grievances from passengers and the public, and coordinate with the concerned Railway officials for prompt redressal.
8. To monitor media and provide real time feedback to information needed by them.
9. To disseminate Railway information to media.
10. To conduct monthly awareness campaigns.

The PRI shall work in close coordination with all departments for smooth discharge of the above duties.

चक्रधरपुर
28/5/26

(तरुण हरिया)
मंडल रेल प्रबंधक
चक्रधरपुर

South Eastern Railway

Office of the
Sr.Divl.Personnel Officer
Chakradharpur
Date 29.05.2026

O.O.No. SER/P-CKP/Comml./Trf& Posting/PRI/277/2026

With the approval of the competent authority i.e. DRM/CKP vide e-office Computer No. 390746, Sri Abir Mishra, Commercial Inspector/CKP is hereby nominated to work as Public Relations Inspector (PRI) and posted at Tatanagar on a permanent basis.

The duties and responsibilities of the Public Relations Inspector (PRI) shall be as follows:

1. He is monitoring the movement of passenger trains and provides regular briefings regarding daily arrivals and departures of trains at Tatanagar station.
2. He is inspect and monitor train operations in the Kharagpur-Tatanagar, Chakradharpur – Tatanagar, and Chandil-Tatanagar sections to ensure that passenger train -movements are not adversely affected due to freight train operations.
3. He is regularly monitoring the operation of MEMU trains, to and from Tatanagar, so as to ensure punctual running.
4. He is brief passengers and passengers' associations regarding any disruption to train services and traffic movement.
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7. He shall also obtain feedback and grievances from passengers and the public, and coordinate with the concerned Railway officials for prompt redressal.
8. He is monitor media and provides real time feedback to information needed by them.
9. He is disseminating Railway information to media.
10. He is conduct monthly awareness campaigns.
11. The PRI shall work in close coordination with all departments for smooth discharge of the above duties.
12. He is entitle to all transfer benefits as per extant rule.

Abir Mishra 29/5/26

Asstt. Personnel Officer
For Sr.Divl Personnel Officer
Chakradharpur

Copt forwarded for information and necessary action:-

1. Secretary to GM/SER for kind information to GM/SER.
2. PS-II to DRM for kind information to DRM/CKP.
3. Ch.OS to ADRM for kind information to ADRM/CKP.
4. All Branch officer of CKP division for information.
5. Ch.OS/Bill /CKP, CCI/CKP, O.O.Book, P/File and staff concerned.
6. Divisional Representative- SERMU/CKP and Divl Secretary SC/ST/OBC Association /CKP for information.

Abir Mishra 29/5/26

For Sr.Divl Personnel Officer
Chakradharpur